

# QUALITY MANAGEMENT SYSTEM

ONE DAY TRAINING COURSE

## COURSE OVERVIEW

ISO 9001 Introduction training course enables you to comprehend the basic concepts of a Quality Management System (QMS).

By attending the ISO 9001 Introduction course, you will understand the importance of a Quality Management System and the benefits that businesses, society and governments can obtain.

## COURSE BENEFITS

This course is for those who require full knowledge of the requirements of a modern quality, management system.

Ideally suited to those who have to develop, implement, and maintain a quality management system.

This Quality Management System course will leave you ready to hit the ground running.

ONE DAY | 0900 - 1700 HRS

USD 1,000.0 / SESSION

15 PARTICIPANTS

## COURSE CONTENT

Management systems – what are they?  
History of ISO & the high level structure  
Organisational context – external internal  
Customer, worker, community, shareholders  
Risk-based thinking, process approach  
Modern management systems  
Quality management systems  
Prioritizing the customer  
Process approach and its application  
Risk-based quality  
Requirements of ISO 9001:2015

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