



# PROBLEM SOLVING & DECISION MAKING

ONE DAY TRAINING COURSE

## COURSE OVERVIEW

Problem solving & decision-making are critical skills to working professionals, yet most people learn these skills through trial & error and receive minimal formal training in these disciplines.

Cognitive science has made great strides during the past two decades toward better understanding how humans solve problems and make decisions.

## COURSE OVERVIEW

Modern tactics and skills can build upon prior experience and improve both individual and team performance by improving problem solving and decision-making skills of the professionals working in your organization.

This important skill can help you to enhance your work efficiency and team performance to the maximum level in no time.

ONE DAY | 0900 - 1700 HRS

USD 1,400.0 / SESSION

15 PARTICIPANTS

## COURSE CONTENT

Your mind at work

- Is your brain working now
- The functions of the mind
- Introducing the depth mind principle

Art of decision-making

- Define the objective
- Collect relevant information
- Generate feasible options
- Make the decision
- Implement and evaluate

Thinking outside the box

## COURSE CONTENT

Sharing decisions with others

- Your role as leader
- Task need
- Team maintenance need
- Individual needs

-The three circles interact

-The functions of leadership

Key problem solving strategies

- How problems differ from decisions
- A unified model for problem solving
- Asking the right question